



## TROUBLESHOOTING GUIDE

<p><b>IT IS DIFFICULT TO PULL THE RETRACTABLE SCREEN ACROSS THE OPENING OR THE RETRACTABLE SCREEN SEEMS TO BOUNCE AS IT OPENS &amp; CLOSES</b></p>	<p>Check the top and bottom guides for screws that may not have been driven flush into the guides causing the screen to drag.</p> <p>Clean any debris from inside the bottom guide.</p> <p>Adjust the number of turns on the spring mechanism. The more spring tension the more resistance.</p> <p>Make sure that the cassette housing has a 90° cut. If not, trim so it is a straight cut.</p> <p>Check to insure that both end cap bushings (item "D"), are fully inserted inside screen tube. A bouncing effect is a sign that one or more bushings may not be correctly installed.</p>
<p><b>THE RETRACTABLE SCREEN BINDS OR WILL NOT RETRACT INTO THE CASSETTE HOUSING PROPERLY</b></p>	<p>See above steps.</p> <p>Check to see if the insect pile is moving or binding in the top or bottom rails. Crimp ends to prevent movement.</p> <p>Make sure that the screen fabric has a clean cut and is not jagged; if so trim so it is a straight cut.</p> <p>Check to see if either the housing or inner tube have been twisted, bent or otherwise damaged during shipping.</p>
<p><b>INSECT PILE MOVES IN THE TOP OR BOTTOM RAILS</b></p>	<p>Ends of the insect pile and aluminum track need to be crimped together to prevent movement.</p>
<p><b>SCREEN HANDLES HIT OR RUB ON DOOR HARDWARE</b></p>	<p>Raise or lower the handle so that it no longer strikes the door hardware.</p>
<p><b>SCREEN FALLS OUT OF TOP GUIDE</b></p>	<p>Height measurements may be off. If the unit was cut too short, shim up along bottom. Pull bar may be cut too short. Check measurements and consult the cutting instructions.</p> <p>Check to see if the floor is level and that the opening is square; apply shims as needed.</p>
<p><b>THE DOOR BOTTOM THRESHHOLD HAS A STEEP SLOPE CAUSING THE RETRACTABLE SCREEN BOTTOM GUIDE TO BE ON AN ANGLE WHEN MOUNTED</b></p>	<p>The Bottom guide should always be as level as possible. Use wedge shims to adjust and for support until the bottom rail is level.</p>
<p><b>SCREEN IS TORN OR DAMAGED</b></p>	<p>Replace the mesh using a screen refill kit.</p>
<p><b>THE MAGNETICS OF THE SCREEN DO NOT FULLY SEAL TOWARD THE BOTTOM SO THAT THE SCREEN DOES NOT CLOSE EVENLY</b></p>	<p>Clean any debris from inside the bottom guide. Debris can accumulate and interfere with the operation of the screen as well as the screens closing and seal capabilities when not properly maintained.</p>